### **Quick Reference Guide**

**Customer Portal – Registration** 

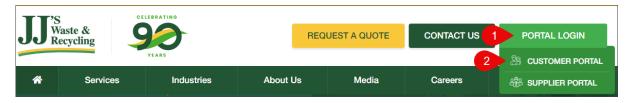
Last updated: May 2025

# J-Train

## Registration

To use the Online Customer Portal, the customer must first register online, as follows:

- 1. From the JJ's Waste web page, click **PORTAL LOGIN**.
- 2. Select CUSTOMER PORTAL.



3. On the Login page, click the **Register** link.

JJ'S WASTE & RECYCLING Customer Portal	
No Account? Register	
Sign In	c
Enter your email address *	
Enter your password *	

- 4. Enter your email address.
- 5. Enter your eight-digit Customer Number (this can be found on your invoice).
- 6. Click NEXT.

	JJ'S WASTE & RECYCLING Customer Portal	
	Have an Account? <u>Sign In</u>	
	Register	0
	Email *	1
4		
5	Customer Number ⑦ *	
	Additional customer accounts may be added after completing registration and signing in.	
6	NEXT	
	Please refer to your terms and conditions as per your service agreement.	

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- 7. Enter an invoice number for the same account.
- 8. Enter your full name.
- 9. Enter the best phone number to contact you on.
- 10. Enter the password twice.
- 11. Click REGISTER.

Have an Account? Sign In							
Regis	ter						
Please conf	irm your details to comple	ete registration:					
Invoice Numbe	er (?) *						
Title	First Name *		Last Name *				
~							
Phone *							
•							
Password *		Confirm Password *					

#### Note:

If you need any assistance, please contact your local JJ's Waste Depot.